



APR - 4 2014

FCC Mail Room

NORTH DUPAGE SPECIAL EDUCATION COOPERATIVE

Dr. Lea Anne Frost
Executive Director

04/03/2014

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: Waiver Request
CC Docket No. 02-6
Form 471 #992429

Dear Ms. Dortch,

I am writing to request a waiver to the Form 471 e-rate application due to extenuating circumstances. The process to find the best technology for our telephone and internet needs at the most cost effective price and working with our vendors to come up with a solution took longer than anticipated. Proposals that were sent in to the cooperative after filing our 470 did not completely match our requirements and after doing further research we found a bundled solution with phone and internet and would improve our current needs and save the cooperative money. Because the technology being offered in the bundled solution was newer, certain questions needed to be answered before a contract could be signed. There were numerous phone calls and email exchanges between our cooperative and the sales representatives of both Accessone and ComCast to research if the technology they were proposing would work in our situation and questions needed to be answered regarding what would happen in an emergency situation if their solution failed. Because of this our sales representatives needed to consult with engineers at their company which delayed the process even further. The bundled solution being offered was less expensive than what the cooperative was currently paying but lacked a backup plan for phone usage and because we have students at our locations we were concerned about an emergency if their solution failed. Additional research and proposal requests were needed from other vendors in order for the cooperative to have backup phone lines at all of our locations using an additional vendor which delayed the process even further. Our sales representative has to also coordinate to have an engineer come on site to be sure that what they are offering will work at our location. In order to be fiscally responsible we at NDSEC are carefully assessing the costs and the services in order to provide the most efficient and cost effective phone and internet needs for our students and staff.

Because of this North DuPage Special Education Cooperative is submitting the Waiver Request to the filing window deadline for the 471 E-Rate application.

Thank You for your consideration to this request.

Sincerely,

A handwritten signature in cursive script, appearing to read "J. Kilkenny", written in dark ink.

Jenny Kilkenny
Director of Business & Operations

NORTH DUPAGE SPECIAL EDUCATION COOPERATIVE

255 E. Lake Street, Suite 300 • Bloomingdale, IL 60108 • Phone: 630-894-0490 • Fax: 630-894-5960

CANCEL

**Schools and Libraries Service Program
Services Ordered and Certification Form 471
Application Status Display**

For an explanation of your Application Status, please scroll down to the Explanation table below.

Billed Entity Number: Funding Year: 2014
16065714

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Form 471 Application Number	Applicant Form Identifier	Application Status
992429	FY2015471-1	Certified - Out of Window
992391	FY2015471	Complete

Application Status	Explanation
Canceled	Your Form 471 has been canceled. No further action will be taken on this form.
Incomplete	Block 1 of your Form 471 has been successfully data entered. However, no further action will be taken on this form until it is completed and certified (whether online or on paper) and moves to Certified - In Window status.
Complete	THIS STATUS IS FOR ONLINE FILERS ONLY: You have clicked the "Submit" button to file your Form 471, but the Block 6 certification process (whether online or on paper) has not been completed.
Certified - In Window	Your Form 471 was successfully certified within the filing window for the Funding Year and is awaiting assignment for Initial Review.
Certified - Out of Window	Your Form 471 was certified outside of the filing window for the Funding Year.
Initial Review	Your Form 471 has been assigned for Initial Review and is being reviewed by Program Integrity Assurance (PIA) for compliance with program rules. All applications must receive both an Initial Review and a Final Review. NOTE: Your Form 471 may return to Initial Review status at any time before a Funding Commitment Decision Letter is issued.
Available for Final Review	Your Form 471 review has completed Initial Review and is awaiting assignment for Final Review. All applications must complete both an Initial Review and a Final Review.
Final Review	Your Form 471 has been assigned for Final Review. All applications must receive both an Initial Review and a Final Review. NOTE: Your Form 471 may return to Final Review status at any time before a Funding Commitment Decision Letter is issued.
Available for Quality Assurance	Your Form 471 has completed Final Review. Your Form 471 may be assigned for Quality Assurance Review. Quality Assurance Review verifies that the Initial Review and Final Review procedures were properly performed.
Quality Assurance 1	Your Form 471 has been assigned for a first-level Quality Assurance Review. Quality Assurance Review verifies that the Initial Review and Final Review procedures were properly performed.
Quality Assurance 2	Your Form 471 has been assigned for a second-level Quality Assurance Review. Quality Assurance Review verifies that the Initial Review and Final Review procedures were properly performed.
Unable to Contact	Your Form 471 is on hold because PIA was unable to reach the Form 471 contact person. If you wish to have PIA re-contact you regarding your pending application, contact your PIA reviewer. If you don't know who your reviewer is, contact our Client Service Bureau at 1-888-203-8100.
Held for further review and other verification	Your Form 471 is on hold because we need to verify additional information. Once we have obtained the information for verification, we will continue to process your Form 471.
Awaiting Applicant Documentation	We have requested information or documentation and you have not responded to our latest inquiry. Please review our questions and provide the necessary information.

	Once we have obtained the necessary information, we will continue to process your Form 471.
Deferred	Your Form 471 is on hold. You were unavailable or you requested that PIA defer the Form 471 review during either our Summer or Winter deferral period. If you wish PIA to remove the hold and continue review, contact your PIA reviewer. If you don't know who your reviewer is, contact our Client Service Bureau at 1-888-203-8100.
FCDL Issued - 'xx/xx/xxxx'	We have issued a Funding Commitment Decision Letter (FCDL) on the date indicated that references one or more Funding Requests from this Form 471. If more than one FCDL has been issued, the date indicated is the date of the most recent FCDL.

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